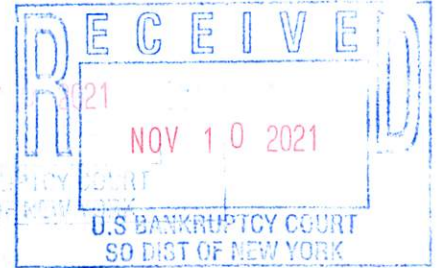


**UNITED STATES BANKRUPTCY COURT
SOUTHERN DISTRICT OF NEW YORK**



In re:

Grupo Aeroméxico, S.A.B. de C.V., et al.,
Debtors.

Chapter 11

Case No. 20-11563 (SCC)

**Response to Twenty-Second Omnibus Claims Objection to Proofs of Claim
(Satisfied Claims)**

Gruss Eric
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34830 Jacou
France
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17 October 2021

**Chambers of the Honorable Judge Shelley C. Chapman,
United States Bankruptcy Court
1 Bowling Green, New York, NY 10004, USA**

Dear Judge Chapman,

My name is Eric Gruss, and I filed claim number 11394. The amount of the claim (\$ 4429) corresponds to the price of 5 airfare tickets purchased for a family trip from Spain to Mexico that was scheduled for March 2020, and canceled by Aeromexico.

I disagree with Aeromexico saying my claim has been satisfied:

- The ticket has not been used nor refunded.

- After the flight cancellation in 2020 Aeromexico indeed proposed us vouchers, but
 - The European Flight Compensation Regulation (EC No 261/2004) was applicable, enforcing the obligation for Aeromexico to refund the tickets instead of providing vouchers. AESA (the national aviation authority for Spain) has formally confirmed the applicability of this regulation in our specific case. I provided a copy of their response when I submitted my claim number 11394.
 - Furthermore it is very unlikely for my family to have another opportunity to use the vouchers in the coming few years.
 - Therefore I made it very clear to Aeromexico's Complaint Team that I need a refund, not a voucher. Many emails were exchanged with amcomplaint@aeromexico.com (in French).
- In April 2021, without solicitation from my side, Aeromexico sent me vouchers. However the situation is still the same for us, we will simply not get a chance to use these vouchers.

For this reasons, I'm kindly asking you to not disallow nor expunge my claim.

Also I confirm I possess the ultimate authority to reconcile, settle, or otherwise resolve this Claim. My contact information is provided above.

Respectfully,

Eric Gruss

