

Dear Valued Nonprofits,

I'm Scott Rassatt, CEO and owner of Software4Nonprofits. Yesterday, the court approved Software4Nonprofits as the purchaser of Flipcause's assets through its Chapter 11 Bankruptcy. I'm writing to share what this means for you and what you can expect going forward.

First, I want to address what you've been through.

Many of you have faced severe financial loss and operational setbacks as a result of Flipcause's failure. You fight hard for your missions and communities, and Flipcause's ownership let you down without a moment's notice. This has led to sleepless nights, difficult conversations with your boards and donors, and real harm to the communities you serve.

I'll say this as direct and sincerely as I can: This is unacceptable. No organization doing the work you do should ever have to carry this burden.

The rule in my family is simple: When people need help, you show up. Nonprofits deserve a partner with shared values and reliable service. That's where Software4Nonprofits is different.

Software4Nonprofits has no prior affiliation with Flipcause, its leaders, or its operations. We are a U.S. company with more than 20 years of experience serving nonprofits across North America. In that time, we have supported thousands of small and mid-sized organizations working with limited resources. We understand how hard you work for every dollar, and how much you depend on fundraising tools to make your mission possible.

We are best positioned to reinstate your fundraising tools as quickly as possible and provide the necessary white-glove services to get you back up and running. We maintain the highest levels of compliance and security, including the enforcement of an independent merchant model where all funds go directly from your donors to your bank account without any possible interference. This ensures that what happened with Flipcause couldn't happen again.

As you plan ahead, it's important you know what's changing.

Your apps and services will move to Software4Nonprofits by the end of this month (March 2026). You'll be approved as an independent merchant to gain full visibility and control over your funds. And, any subscription costs accrued in your account will be zeroed out.

It's also important you know what's staying the same.

All the product features and donation pages you depend on will be fully reinstated. The hands-on services to help manage your fundraising campaigns will continue. And your website hosting and maintenance plan will remain active.

Our goal is to have everything working seamlessly again by the end of this month, including the ability to accept funds straight to your bank account.

You will hear from me again next week with a progress update, including how to access your account in our Software4Nonprofits platform. In the meantime, your account will remain accessible in Flipcause.

Important: Any funds that were previously held in your Flipcause account are subject to the Chapter 11 Bankruptcy proceedings. If you have any outstanding claims, please follow the process outlined by Chapter 11 Trustee Jeffrey Testa [in his prior correspondence](#). His team is working tirelessly to bring justice to this situation.

That brings me to my final point. I know trust is not rebuilt in a day. It takes years of honesty, consistency, and care. All nonprofits deserve partners who show up for them – just as their donors and volunteers do. Software4Nonprofits is here to help and we promise to show up for you.

Thank you for giving us the opportunity to serve your organization.

Best,

A handwritten signature in black ink, appearing to read "Scott Rassatt". The signature is fluid and cursive, with the first name "Scott" and last name "Rassatt" clearly distinguishable.

Scott Rassatt
CEO/Owner, Software4Nonprofits

