

United States Bankruptcy Court  
District of Maryland

In re:  
Creative Hairdressers, Inc.  
Ratner Companies, L.C.  
Debtors

Case No. 20-14583-TJC  
Chapter 11

**CERTIFICATE OF NOTICE**

District/off: 0416-0

User: vharper  
Form ID: pdfpartyPage 1 of 2  
Total Noticed: 2

Date Rcvd: May 19, 2020

Notice by first class mail was sent to the following persons/entities by the Bankruptcy Noticing Center on May 21, 2020.

db +Creative Hairdressers, Inc., 1577 Spring Hill Road, Suite 500, Vienna, VA 22182-2284

Notice by electronic transmission was sent to the following persons/entities by the Bankruptcy Noticing Center.  
+E-mail/Text: ustpregion04.gb.ecf@usdoj.gov May 19 2020 20:52:49 Office of the U.S. Trustee,  
6305 Ivy Lane, Suite 600, Greenbelt, MD 20770-6305

TOTAL: 1

\*\*\*\*\* BYPASSED RECIPIENTS \*\*\*\*\*

NONE.

TOTAL: 0

Addresses marked '+' were corrected by inserting the ZIP or replacing an incorrect ZIP.  
USPS regulations require that automation-compatible mail display the correct ZIP.

Transmission times for electronic delivery are Eastern Time zone.

**I, Joseph Speetjens, declare under the penalty of perjury that I have sent the attached document to the above listed entities in the manner shown, and prepared the Certificate of Notice and that it is true and correct to the best of my information and belief.**

**Meeting of Creditor Notices only (Official Form 309): Pursuant to Fed. R. Bank. P. 2002(a)(1), a notice containing the complete Social Security Number (SSN) of the debtor(s) was furnished to all parties listed. This official court copy contains the redacted SSN as required by the bankruptcy rules and the Judiciary's privacy policies.**

Date: May 21, 2020

Signature: /s/Joseph Speetjens**CM/ECF NOTICE OF ELECTRONIC FILING**

The following persons/entities were sent notice through the court's CM/ECF electronic mail (Email) system on May 19, 2020 at the address(es) listed below:

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The following persons/entities were sent notice through the court's CM/ECF electronic mail (Email) system (continued)

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TOTAL: 56



*Thomas J. Catliota*  
THOMAS J. CATLIOTA  
U.S. BANKRUPTCY JUDGE

**IN THE UNITED STATES BANKRUPTCY COURT  
FOR THE DISTRICT OF MARYLAND  
at Greenbelt**

In re: \* Case No. 20-14583-TJC  
Creative Hairdressers, Inc. \* Chapter 11  
Debtor \*  
In re: \*  
Ratner Companies, L.C. \* Case No. 20-14584-TJC  
Debtor \* Chapter 11

\* \* \* \* \*

**NOTICE AND PROTOCOL FOR CONDUCT OF HEARING BY  
VIDEO-CONFERENCE AND TELEPHONE ON  
FINAL HEARING FOR POST-PETITION SECURED FINANCING [ECF 23]**

**Hearing Date: May 20, 2020, at 12:00 p.m.**

Creative Hairdressers, Inc. and Ratner Companies, L.C. filed for Chapter 11 bankruptcy relief on April 23, 2020. After a hearing on April 27, 2020, the Court approved on an interim basis the Debtor’s Motion of the Debtors for Entry of Interim and Final Orders (I) Authorizing the Debtors to Obtain Postpetition Secured Financing, (II) Authorizing Use of Cash Collateral, (III) Granting Adequate Protection to Prepetition Secured Parties, (IV) Scheduling a Final Hearing, and (V) Granting Related Relief (the “Motion”). ECF 23. The Court held a video-conference on the Motion on May 11, 2020, and after discussion, the court continued the hearing to May 20, 2020, at 12:00 p.m.

In response to the state of emergency declared by the Governor of Maryland, and the well-publicized restrictions against public gatherings resulting from the COVID-19 pandemic, this Court, along with the United States District Court for the District of Maryland, has issued numerous administrative and standing orders limiting access to the courthouse and governing the

limited availability of in-court proceedings.<sup>1</sup> Accordingly the Court will conduct the scheduled hearing (1) by video-conference, for those attorneys and parties who need to participate at the hearing and (2) by telephone, for those individuals who choose to listen, but not otherwise participate, at the hearing.

This Protocol governs the conduct and participation at the hearing. Sections I, II and III govern those who will participate by video-conference. Section IV governs those who will listen by telephone. Section V applies to all parties.

**No party may record or otherwise capture the audio or video of the hearing in any manner.**

**I. Connecting to Hearing by Video-Conference**

The video-conference will be conducted through the Court's Zoom for Government application. Any person wishing to participate by video-conference must request to do so by registering at <https://usbcmd.wufoo.com/forms/z1t9dcdo11c2n5y/>. All parties must register by **May 20, 2020, at 9:00 a.m.** The Court may direct individuals who register to participate by video-conference to the call-in feature in Section IV below if appropriate.

The Courtroom Deputy will circulate connection information for the video-conference hearing to all requesting parties approximately 3 hours prior to the start of the hearing. Only those parties who have requested to participate and have been invited by the Court may join the hearing by video-conference.

Each party must connect to the video-conference at least 30 minutes prior to the start time of the scheduled hearing.

The Court will create an official recording of the video-conference hearing.

**II. Announcement of Participation**

All participating parties must identify themselves and, if they are counsel, their clients, to the Courtroom Deputy prior to the start of the hearing. After the Courtroom Deputy has called the case, the Court will take a roll of the parties participating by video-conference. At that time, counsel will enter their appearance. Each party who has connected to the hearing must announce their participation in the hearing, providing their full name, affiliation, and the names of any other individuals watching or listening to the hearing through the participant's connection.

In general, roll will be taken in the following order: (i) the Debtors; (ii) counsel for an official committee, if any; (iii) representative of the United States Trustee for Region Four, if present; (iv) secured and unsecured creditors; (v) HC Salon Holdings, Inc.; and (vi) any other attorney or individual connected to the hearing. The Courtroom Deputy will review this order with participants before commencing the hearing.

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<sup>1</sup> See Standing Order 2020-07, *In re: Covid-19 Pandemic Procedures*, Misc. No. 00-308 (D. Md. 2020); Administrative Order 2020-02, *In re: Covid-19 Pandemic Procedures*, Misc. No. 20-90006 (Bankr. D. Md. 2020).

The Judge or the Courtroom Deputy may pause the hearing to take a roll call if the video or conference line indicates the addition or deletion of a participant. Participants should email the Court at [ITServiceDesk@mdb.uscourts.gov](mailto:ITServiceDesk@mdb.uscourts.gov) or call the Court at 410-962-0834 if they experience any technical issues during the hearing, including if they are disconnected or cannot enter the hearing.

During the hearing, parties must identify themselves before speaking. Parties also should announce their joining or rejoining if the hearing is in progress and, if necessary, request permission to leave or disconnect prior to the end of the hearing (as they would in the courtroom).

**All participants are asked to mute their audio before and during the hearing, unless they are speaking or about to speak.**

**III. Substance of Hearing**

At the April 27 hearing, the Debtor submitted the Declaration of Philip Horvath in Support of Debtors' First Day Motions, filed at ECF 6. To the extent parties seek to submit counter evidence, they shall file on the docket declarations and authenticated documentary evidence (and serve the same via electronic mail on opposing counsel) *at least 4 hours prior to the hearing*. Parties also are encouraged to consult with opposing counsel prior to the hearing regarding any evidentiary objections. The parties should coordinate the presentation of witness testimony during the video-conference with the Courtroom Deputy at least 4 hours prior to the hearing.

**IV. Telephonic Participation**

The Court also will allow individuals to listen to the hearing. Any individual wishing to listen to the hearing must register at <https://usbcmd.wufoo.com/forms/z1t9dcd01lc2n5y/>. All parties must register by **May 20, 2020, at 9:00 a.m.** Individuals listening to the hearing on this telephone line must connect to the hearing at least 15 minutes prior to the start time of the scheduled hearing.

**V. Compliance**

Video-conference and telephonic appearances by multiple participants are only feasible when there is compliance with every procedural requirement. Sanctions may be imposed when there is any deviation from the required procedures or the Court determines that an individual's conduct makes telephonic or video-conference appearances inappropriate.

Debtors' counsel will provide a copy of this Protocol to anyone that inquires.

**END OF NOTICE AND PROTOCOL**