

Fill in this information to identify the case:

Debtor 1 Athenex, Inc.

Debtor 2 _____
(Spouse, if filing)

United States Bankruptcy Court for the: Southern District of Texas

Case number 23-90295

United States Courts
Southern District of Texas
FILED

MAY 30 2023

Nathan Ochsner, Clerk of Court

Official Form 410

Proof of Claim

Filed: USBC - Southern District of Texas
Athenex, Inc., et al (CLM)
23-90295 (DRJ)

ANX



0000000012

04/19

this form to

Read the instructions before filling out this form. This form is for making a request for payment of an administrative expense. Make such a request by filing this form with the court.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies of any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. Do not send original documents; they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.

Part 1: Identify the Claim

1. Who is the current creditor?	<u>Level 3 Communications, LLC a Centurylink Company</u> Name of the current creditor (the person or entity to be paid for this claim)	
	Other names the creditor used with the debtor <u>Centurylink</u>	
2. Has this claim been acquired from someone else?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. From whom? _____	
3. Where should notices and payments to the creditor be sent? Federal Rule of Bankruptcy Procedure (FRBP) 2002(g)	Where should notices to the creditor be sent? <u>Centurylink Communications, LLC. -Bankruptcy</u> Name <u>1025 EL Dorado Blvd (Attn: Legal-BKY)</u> Number Street <u>Broomfield</u> <u>CO</u> <u>80021</u> City State ZIP Code Contact phone <u>720-888-1000</u> Contact email <u>Bankruptcylegal@Lumen.com</u>	Where should payments to the creditor be sent? (if different) <u>Centurylink Communications-Bankruptcy</u> Name <u>220 N 5th ST</u> Number Street <u>Bismarck</u> <u>ND</u> <u>58501</u> City State ZIP Code Contact phone <u>844-465-489</u> Contact email <u>bmg.bankruptcy@Lumen.com</u>
Uniform claim identifier for electronic payments in chapter 13 (if you use one): _____		
4. Does this claim amend one already filed?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Claim number on court claims registry (if known) _____	
		Filed on _____ MM / DD / YYYY
5. Do you know if anyone else has filed a proof of claim for this claim?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Who made the earlier filing? _____	

Part 2: Give Information About the Claim as of the Date the Case Was Filed

6. Do you have any number you use to identify the debtor? ☐ No
☒ Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: P 3 2 P

7. How much is the claim? \$ 2,441.14. Does this amount include interest or other charges?
☒ No
☐ Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).

8. What is the basis of the claim? Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card.
 Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c).
 Limit disclosing information that is entitled to privacy, such as health care information.
Telecommunications

9. Is all or part of the claim secured? ☒ No
☐ Yes. The claim is secured by a lien on property.
 Nature of property:
☐ Real estate. If the claim is secured by the debtor's principal residence, file a *Mortgage Proof of Claim Attachment* (Official Form 410-A) with this *Proof of Claim*.
☐ Motor vehicle
☐ Other. Describe: _____
 Basis for perfection: _____
 Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.)
 Value of property: \$ _____
 Amount of the claim that is secured: \$ _____
 Amount of the claim that is unsecured: \$ _____ (The sum of the secured and unsecured amounts should match the amount in line 7.)
 Amount necessary to cure any default as of the date of the petition: \$ _____
 Annual interest Rate (when case was filed) _____ %
☐ Fixed
☐ Variable

10. Is this claim based on a lease? ☒ No
☐ Yes. Amount necessary to cure any default as of the date of the petition. \$ _____

11. Is this claim subject to a right of setoff? ☒ No
☐ Yes. Identify the property: _____

12. Is all or part of the claim entitled to priority under 11 U.S.C. § 507(a)?

☒ No

☐ Yes. Check all that apply:

☐ Domestic support obligations (including alimony and child support) under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B).

☐ Up to \$2,850* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(7).

☐ Wages, salaries, or commissions (up to \$12,850*) earned within 180 days before the bankruptcy petition is filed or the debtor's business ends, whichever is earlier. 11 U.S.C. § 507(a)(4).

☐ Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8).

☐ Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(5).

☐ Other. Specify subsection of 11 U.S.C. § 507(a)() that applies.

Amount entitled to priority

\$ _____

\$ _____

\$ _____

\$ _____

\$ _____

\$ _____

* Amounts are subject to adjustment on 4/01/16 and every 3 years after that for cases begun on or after the date of adjustment.

Part 3: Sign Below

The person completing this proof of claim must sign and date it. FRBP 9011(b).

If you file this claim electronically, FRBP 5005(a)(2) authorizes courts to establish local rules specifying what a signature is.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Check the appropriate box:

☒ I am the creditor.

☐ I am the creditor's attorney or authorized agent.

☐ I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.

☐ I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.

I understand that an authorized signature on this *Proof of Claim* serves as an acknowledgment that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

I have examined the information in this *Proof of Claim* and have a reasonable belief that the information is true and correct.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on date 05/24/2023
MM / DD / YYYY

s/Laura Hill
Signature

Print the name of the person who is completing and signing this claim:

Name	<u>Laura Hill</u>		
	First name	Middle name	Last name
Title	<u>BMG BANKRUPTCY</u>		
Company	<u>Centurylink Communications, LLC.</u>		
	Identify the corporate servicer as the company if the authorized agent is a servicer.		
Address	<u>220 N 5th ST</u>		
	Number	Street	
	<u>Bismarck</u>	<u>ND</u>	<u>58501</u>
	City	State	ZIP Code
Contact phone	<u>844-465-9489</u>		Email <u>bm.bankruptcy@lumen.com</u>



1025 Eldorado Blvd., Broomfield, CO 80021

ATHENEX
1001 MAIN ST
BUFFALO NY 14203

Invoice

Page 1 of 7

Billing Account Number **5-PCFBRSGJ**
 Invoice Number **640203500**
 Payment Due **May 31, 2023**
 Invoice Date **May 01, 2023**

How to reach Lumen:
1-877-253-8353
Billing@Lumen.com

Invoice of Level 3 Communications, LLC, a CenturyLink company

Manage your services your way

Manage your services online! View and pay your invoice, manage repair tickets, check order status and much more. To log in or register, go to <https://www.lumen.com/login/>.

You can also manage your invoices online with paperless billing to save both paper and time.

Bill-At-A-Glance

Previous Statement Balance	2,916.07
Payments	0.00
Credits/Adjustments	0.00
Amount Past Due	2,916.07

Current Charges	2,916.07
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Total Amount Due	USD	5,832.14
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Your invoice reflects an amount past due. If you have not already done so, please pay total amount due in accordance with your payment terms.

News You Can Use

Control Center gives you the ability to view, download, validate and analyze your invoices, manage billing disputes and requests, and pay your bills online. And with the new intuitive dashboard design, you have instant access to all of these features directly from your homepage. Visit <https://www.lumen.com/login/> today to learn more about all of the ways Control Center can help make your billing process faster and easier than ever before.

**ACH TRANSFER INFORMATION**

Wells Fargo Bank

Account# [REDACTED]

ABA# [REDACTED]

Send in CTX, EDI820, or CCD+ ACH format with remit

Remittance - We appreciate your business!

Name	ATHENEX
Billing Account Number	5-PCFBRSGJ
Invoice Number	640203500
Payment Due	May 31, 2023

Total Amount Due	USD	5,832.14
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Pay your bill online at: <https://www.lumen.com/login/>

Level 3 Communications, LLC
 PO Box 910182
 Denver, CO 80291-0182

Amount Enclosed:

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- Detach and enclose this portion with your payment
- Make check payable to Level 3 Communications, LLC
- Write the invoice number on the check
- Mail check to address noted in this Remittance section

230531 000000640203500 00000000000573629171 3 2 00000583214 3



Billing Account Number
Invoice Number
Invoice Date

5-PCFBRSGJ
640203500
May 01, 2023

1. What is PICC?

PICC can also be called Carrier Line Charge. The Federal Communications Commission (FCC) mandated that all long distance companies pay the local telephone company a monthly PICC on most of your telephone lines. This charge is passed to you and may increase or decrease from time to time.

2. What is the Federal Universal Service Fund Surcharge?

Federal Universal Service Fund Surcharge is the recovery of the amount due to the Federal Universal Service Fund. Universal service is a Federal Communications Commission (FCC) program designed to ensure affordable access to telecommunications services to low-income customers, rural areas, school and libraries, and rural healthcare facilities. The Federal Universal Service fund was established by Congress in order to promote and encourage telecommunications infrastructure and service availability nationwide. All telecommunications providers that offer interstate and international voice and data, private line, directory assistance and other regulated services in the United States are required by the FCC to contribute on an equitable and nondiscriminatory basis to the Federal Universal Service Fund.

3. What is the Cost Recovery Fee?

A Cost Recovery Fee allows Lumen to recover regulatory fees and expenses incurred by Lumen such as FCC regulatory fees, federal regulatory fees to fund programs, various State Public Utilities Commission (PUC) fees, various state business licenses, and various state annual regulatory fees.

4. What is the Property Surcharge?

A Property Surcharge allows Lumen to recover a portion of the property tax it pays to state and local jurisdictions.

5. What is the customer portal?

The customer portal provides you with convenient and secure billing options. You can:

- View, download and analyze your Lumen invoices
- Pay your invoices easily online with the option to set up recurring payments
- Submit and manage billing inquiries, disputes and requests
- Create standard and custom reports
- "Go green" by turning off your paper invoice

Need access to the portal? Visit <https://www.lumen.com/login/> for more information on how to register. For any questions related to the portal, email control.center@lumen.com or call 1-877-253-8353.

6. When is my invoice available online?

You can view your invoice in the customer portal approximately 3 to 5 days after your Invoice Date. Your Invoice Date is shown on the top right corner of your invoice.

7. What is a Prorate?

Some products and services are billed one month in advance. If you sign up for one of these services in the middle of your billing period, your charges for that time period will be less than a full month's charge. This partial month charge is called a prorate.

8. When is my invoice due?

Your invoice is due upon receipt unless payment terms are specifically identified in your Master Services Agreement. If the total amount is not paid on time, your account is considered past due. Failure to pay a past due amount is considered a material breach of contract and may result in suspension of service and subsequent termination of your service contract.

Level 3 Communications, LLC is a disregarded entity for U.S. federal tax purposes into Level 3 Financing, Inc. Federal Tax Id 47-0735805

9. How will credits appear on my invoice?

Credits will appear in the Credits section of the invoice. Credits are identified with brackets surrounding the amount.

10. What is a Payphone Surcharge?

The Payphone Surcharge compensates the payphone owner for the use of their phones. This surcharge is mandated by the FCC and applies to all completed calls placed from a payphone when using toll-free numbers or any similar access codes. These calls are identified with a "H" next to the call amount in the Usage Detail section.

11. What is a Minimum Usage Charge?

A Minimum Usage Charge is the difference between your monthly usage guarantee, as agreed upon in your Service Contract, and your monthly usage plus applicable monthly recurring charges. This charge will only appear on your invoice if your monthly usage falls below your monthly usage guarantee.

12. How do I submit a dispute?

If you have any questions or concerns about your invoice, please contact the Billing Inquiry Department at 1-877-253-8353, through the customer portal or Billing@Lumen.com. Lumen must be notified and receive a written explanation for the disputed charges within 30 days of the due date. The written explanation of the dispute must include the following information:

- Account name and number
- Date of invoice
- Amount of disputed charges
- Type of disputed charges
- Reason charges are being disputed

Upon our receipt of such notification and written explanation, we will begin investigating the reason the charges are being disputed.

Any unpaid charges will accrue late fees and the settlement of the late fees will be addressed upon the resolution of the disputed charges.

13. How do I submit a disconnect request?

Customer initiated disconnect requests can be submitted through <https://www.lumen.com/login/> or <https://www.lumen.com/help/en-us/disconnects.html>

Go to Products & Services > Order Status to submit your new request. The service(s) you request to be disconnected will have an estimated Bill Stop Date of 30 days from the received date of the request unless the requested date is greater than 30 days from the received date or your contract states otherwise. Any subsequent requests for assistance or questions can be emailed directly to disconnects@lumen.com.

14. How do I use the Telecommunication Relay Service (TRS)?

To utilize the TRS system, simply dial 711. For additional information, consult the FCC website: <http://www.fcc.gov/cgb/dro/trs.html>

Level 3 Communications, LLC Tax ID: GST/HST#: 84539 3941 RT 0001 QST#: 1214182918

LUMEN®

Page 3 of 7

Billing Account Number	5-PCFBRSGJ
Invoice Number	640203500
Invoice Date	May 01, 2023

ATHENEX**CHARGE SUMMARY**

Recurring Charges	2,605.40
Non-Recurring Charges	0.00
Usage Charges	0.00
Taxes, Fees and Surcharges	310.67
Total Current Charges USD*	2,916.07

*Total Current Charges USD excludes finance charges

AGING

Current	5,832.14
0-30 Days	0.00
31-60 Days	0.00
61-90 Days	0.00
Over 90 Days	0.00
Amount Due	5,832.14

OUTSTANDING BALANCE

Invoice Date	Invoice Number	Invoice Amount	Credits/ Adjustments	Payments	Finance Charges	Total Amount Due USD
Apr 01, 2023	636184014	2,916.07	0.00	0.00	0.00	2,916.07
May 01, 2023	640203500	2,916.07	0.00	0.00	0.00	2,916.07
		5,832.14	0.00	0.00	0.00	5,832.14

TAXES, FEES AND SURCHARGES

	Federal / International	State	County	City	Other	Total
Taxes						
State and Local Taxes	0.00	37.51	44.55	0.00	0.00	82.06
Total Taxes	0.00	37.51	44.55	0.00	0.00	82.06
Fees and Surcharges						
State and Local Surcharges	0.00	23.45	0.00	0.00	0.00	23.45
Property Surcharge	0.00	144.59	0.00	0.00	0.00	144.59
Franchise Cost Recovery	0.00	17.95	0.65	41.97	0.00	60.57
Total Fees and Surcharges	0.00	185.99	0.65	41.97	0.00	228.61
Total Taxes, Fees and Surcharges	0.00	223.50	45.20	41.97	0.00	310.67

PRODUCT SUMMARY

Product	Amount	Taxes, Fees, Surcharges	Total
Product offered by North America, LLC - L3 Comm, a CenturyLink company			
IP and Data Services	2,605.40	310.67	2,916.07
Total Current Charges	2,605.40	310.67	2,916.07

LOCATION SUMMARY

Charge Type	Amount	Taxes, Fees, Surcharges	Total
11342 MAIN STREET, CLARENCE, NY			
IP and Data Services	1,295.42	231.16	1,526.58
Total 11342 MAIN STREET, CLARENCE, NY	1,295.42	231.16	1,526.58
10 N MARTINGALE ROAD, SCHAUMBURG, IL			
IP and Data Services	1,309.98	79.51	1,389.49
Total 10 N MARTINGALE ROAD, SCHAUMBURG, IL	1,309.98	79.51	1,389.49
Total Charges	2,605.40	310.67	2,916.07



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Billing Account Number 5-PCFBRSGJ
Invoice Number 640203500
Invoice Date May 01, 2023

ATHENEX
SERVICE LEVEL ACTIVITY

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
5-PCFBRSGJ 442488352						
337740104	Dedicated Internet Access (DIA) Access Fast E - Ethernet Switched Access (1-100) 50 Mbps On Net	Loc A: 10 N MARTINGALE ROAD, SCHAUMBURG, IL MRC May 01, 2023 - May 31, 2023	1	807.98	49.04	857.02
337740105	Dedicated Internet Access (DIA) IP Logical Flat Rate=50Mbps	Loc A: 10 N MARTINGALE ROAD, SCHAUMBURG, IL MRC May 01, 2023 - May 31, 2023	1	0.00	0.00	0.00
337740105	Dedicated Internet Access (DIA) IP Port Fast E - Ethernet Switched Access (1-100)	Loc A: 10 N MARTINGALE ROAD, SCHAUMBURG, IL MRC May 01, 2023 - May 31, 2023	1	502.00	30.47	532.47
Total 442488352				1,309.98	79.51	1,389.49
442915399						
339024262	Dedicated Internet Access (DIA) Access - Off Net	Loc A: 11342 MAIN STREET, CLARENCE, NY MRC May 01, 2023 - May 31, 2023	1	835.88	188.59	1,022.47
339024263	Dedicated Internet Access (DIA) IP Port GigE - Ethernet Switched Access (50-1,000)	Loc A: 11342 MAIN STREET, CLARENCE, NY MRC May 01, 2023 - May 31, 2023	1	0.00	0.00	0.00
339024264	Dedicated Internet Access (DIA) IP Logical Flat Rate=150Mbps	Loc A: 11342 MAIN STREET, CLARENCE, NY MRC May 01, 2023 - May 31, 2023	1	459.54	44.57	504.11
Total 442915399				1,295.42	231.16	1,526.58
Total 5-PCFBRSGJ				2,605.40	310.67	2,916.07



New York Level 3 Telecom of New York, LP Long Distance

Effective June 1, 2023, in accordance with New York Department of Public Service Law Section 92-g, Level 3 Telecom of New York, LP will detariff all non-basic retail telecommunications services. Terms, conditions and rates for telephone interexchange services previously found in the Level 3 Communications, LLC PSC No. 9 will be found in the Level 3 Communications, LLC d/b/a Lumen Technologies Group New York Customer Rate Schedule which will be available at https://www.centurylink.com/tariffs/ny_l3t-ny_ixc_rs.pdf.

This change does not affect any rates, terms or conditions for services provided to you by the Company, and there is no action required of you. We will notify you at least 30 days prior to any future changes to your services. Thank you for choosing a Level 3 Telecom service provider for your communication needs—we value you as our customer.

New York Level 3 Communications, LLC Long Distance

Effective June 1, 2023, in accordance with New York Department of Public Service Law Section 92-g, Level 3 Communications, LLC will detariff all non-basic retail telecommunications services. Terms, conditions and rates for telephone interexchange services previously found in the Level 3 Communications, LLC PSC No. 3 will be found in the Level 3 Communications, LLC d/b/a Lumen Technologies Group New York Rate Schedule which will be available at https://www.centurylink.com/tariffs/ny_l3c_ixc_rs.pdf.

This change does not affect any rates, terms or conditions for services provided to you by the Company, and there is no action required of you. We will notify you at least 30 days prior to any future changes to your services. Thank you for choosing a Level 3 Communications service provider for your communication needs—we value you as our customer.

New York Global Crossing Telecommunications, Inc. Long Distance

Effective June 1, 2023, in accordance with New York Department of Public Service Law Section 92-g, Global Crossing Telecommunications, Inc. will detariff all non-basic retail telecommunications services. Terms, conditions and rates for telephone interexchange services previously found in the Global Crossing Telecommunications, Inc. PSC No. 4 will be found in the Global Crossing Telecommunications, Inc. Rate Schedule which will be available at https://www.centurylink.com/tariffs/ny_gc-t_ixc_rs.pdf. This change does not affect any rates, terms or conditions for services provided to you by the Company, and there is no action required of you. We will notify you at least 30 days prior to any future changes to your services. Thank you for choosing Global Crossing Telecommunications, Inc., a Lumen service provider, for your communication needs—we value you as our customer.

New York WiTel Communications, LLC Long Distance

Effective June 1, 2023, in accordance with New York Department of Public Service Law Section 92-g, WiTel Communications, LLC will detariff all non-basic retail telecommunications services. Terms, conditions and rates for telephone interexchange services previously found in the WiTel Communications, LLC New York Intrastate Tariff No. 2 will be found in the WiTel Communications, LLC Rate Schedule which will be available at https://www.centurylink.com/tariffs/ny_wt_ixc_rs.pdf.

This change does not affect any rates, terms or conditions for services provided to you by the Company, and there is no action required of you. We will notify you at least 30 days prior to any future changes to your services. Thank you for choosing WiTel Communications, LLC, a Lumen service provider, for your communication needs—we value you as our customer.



Customer Notice/ Annual Rate Increase

Lumen is implementing a policy to increase MRC rates up to 7.47% annually for all out-of-term Services provided on a month-to-month basis. These price adjustments support our continued investments in network, product and service enhancements. If your Services are or will be out-of-term and provided on a month-to-month basis within the next 12 months, they are eligible for this re-rate. The increase will go into effect (i) on or after your July invoice if your Services are currently month-to-month or (ii) on the invoice after the first full billing cycle after your Services come out of term (collectively "Re-Rate Date").

Some Services may also be subject to an additional increase. If your Services are impacted by an additional increase, you will receive a separate communication regarding the additional rate increase for those Services.

No action is needed on your part to effectuate this rate change; it will occur automatically on or after the Re-Rate Date. Alternatively, the impacted Services may be eligible for renewal for a new Service Term and new monthly recurring charges. If your Service is not eligible for renewal, you may place an order for one of our new and enhanced services. To place a renewal order or discuss other service options that may be available to you, please contact your Account Representative at 1-877-453-8353 or Customer Service at CustomerCare@Lumen.com.

If you do not wish to continue the Services, you may follow the termination process outlined in your contract documentation for such Services. You will be liable for the increase in charges associated with the change to month-to-month rates to the extent that your Services continue on a month-to-month basis after the Re-Rate Date.

Please contact your Account Representative at 1-877-453-8353 or Customer Service at CustomerCare@Lumen.com with any questions about this change.



Important Notice Regarding the Planned Discontinuance of the ANI Account Code service, provided by Level 3 Communications, a Lumen Affiliate.

This notice is to advise you of an upcoming change to our traditional voice service "ANI – Account Codes." Effective June 01, 2023, the ANI-Account Code service, which allows a business customer to track long distance usage thru a validated or non-validated identification code (2-8 digits) to be dialed with any long distance domestic number, will be discontinued.

If you have any questions, please contact your Account Representative. If you do not know your Account Representative, please contact Customer Service at CustomerCare@CenturyLink.com with any questions about this change.

If you subscribe to other services from Lumen, those services will NOT be impacted by the discontinuance of the affected services listed above. Your other services will remain in place with no change to the applicable rates, terms, or conditions.

When the Service(s) are disconnected, we will automatically stop billing on the effective date listed on your Lumen invoice. Service(s) are not eligible for any billing credits for any invoices prior to the discontinuance date.

**Thank you,
Lumen**



1025 Eldorado Blvd., Broomfield, CO 80021

ATHENEX
1001 MAIN ST
BUFFALO NY 14203

Invoice

Page 1 of 7

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1-877-253-8353
Billing@Lumen.com

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Bill-At-A-Glance

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**ACH TRANSFER INFORMATION**

Wells Fargo Bank

Account#

ABA#

Send in CTX, EDI820, or CCD+ ACH format with remit

Pay your bill online at: <https://www.lumen.com/login/>

Level 3 Communications, LLC
PO Box 910182
Denver, CO 80291-0182

Remittance - We appreciate your business!

Name	ATHENEX
Billing Account Number	5-PCFBRSGJ
Invoice Number	640203500
Payment Due	May 31, 2023

Total Amount Due	USD	5,832.14
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Amount Enclosed:

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- Detach and enclose this portion with your payment
- Make check payable to Level 3 Communications, LLC
- Write the invoice number on the check
- Mail check to address noted in this Remittance section

230531 000000640203500 00000000000573629171 3 2 00000583214 3



Billing Account Number
Invoice Number
Invoice Date

5-PCFBRSGJ
640203500
May 01, 2023

1. What is PICC?

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2. What is the Federal Universal Service Fund Surcharge?

Federal Universal Service Fund Surcharge is the recovery of the amount due to the Federal Universal Service Fund. Universal service is a Federal Communications Commission (FCC) program designed to ensure affordable access to telecommunications services to low-income customers, rural areas, school and libraries, and rural healthcare facilities. The Federal Universal Service fund was established by Congress in order to promote and encourage telecommunications infrastructure and service availability nationwide. All telecommunications providers that offer interstate and international voice and data, private line, directory assistance and other regulated services in the United States are required by the FCC to contribute on an equitable and nondiscriminatory basis to the Federal Universal Service Fund.

3. What is the Cost Recovery Fee?

A Cost Recovery Fee allows Lumen to recover regulatory fees and expenses incurred by Lumen such as FCC regulatory fees, federal regulatory fees to fund programs, various State Public Utilities Commission (PUC) fees, various state business licenses, and various state annual regulatory fees.

4. What is the Property Surcharge?

A Property Surcharge allows Lumen to recover a portion of the property tax it pays to state and local jurisdictions.

5. What is the customer portal?

The customer portal provides you with convenient and secure billing options. You can:

- View, download and analyze your Lumen invoices
- Pay your invoices easily online with the option to set up recurring payments
- Submit and manage billing inquiries, disputes and requests
- Create standard and custom reports
- "Go green" by turning off your paper invoice

Need access to the portal? Visit <https://www.lumen.com/login/> for more information on how to register. For any questions related to the portal, email control.center@lumen.com or call 1-877-253-8353.

6. When is my invoice available online?

You can view your invoice in the customer portal approximately 3 to 5 days after your Invoice Date. Your Invoice Date is shown on the top right corner of your invoice.

7. What is a Prorate?

Some products and services are billed one month in advance. If you sign up for one of these services in the middle of your billing period, your charges for that time period will be less than a full month's charge. This partial month charge is called a prorate.

8. When is my invoice due?

Your invoice is due upon receipt unless payment terms are specifically identified in your Master Services Agreement. If the total amount is not paid on time, your account is considered past due. Failure to pay a past due amount is considered a material breach of contract and may result in suspension of service and subsequent termination of your service contract.

Level 3 Communications, LLC is a disregarded entity for U.S. federal tax purposes into Level 3 Financing, Inc. Federal Tax ID 47-0735805

9. How will credits appear on my invoice?

Credits will appear in the Credits section of the invoice. Credits are identified with brackets surrounding the amount.

10. What is a Payphone Surcharge?

The Payphone Surcharge compensates the payphone owner for the use of their phones. This surcharge is mandated by the FCC and applies to all completed calls placed from a payphone when using toll-free numbers or any similar access codes. These calls are identified with a "H" next to the call amount in the Usage Detail section.

11. What is a Minimum Usage Charge?

A Minimum Usage Charge is the difference between your monthly usage guarantee, as agreed upon in your Service Contract, and your monthly usage plus applicable monthly recurring charges. This charge will only appear on your invoice if your monthly usage falls below your monthly usage guarantee.

12. How do I submit a dispute?

If you have any questions or concerns about your invoice, please contact the Billing Inquiry Department at 1-877-253-8353, through the customer portal or Billing@Lumen.com. Lumen must be notified and receive a written explanation for the disputed charges within 30 days of the due date. The written explanation of the dispute must include the following information:

- Account name and number
- Date of invoice
- Amount of disputed charges
- Type of disputed charges
- Reason charges are being disputed

Upon our receipt of such notification and written explanation, we will begin investigating the reason the charges are being disputed.

Any unpaid charges will accrue late fees and the settlement of the late fees will be addressed upon the resolution of the disputed charges.

13. How do I submit a disconnect request?

Customer initiated disconnect requests can be submitted through

<https://www.lumen.com/login/> or <https://www.lumen.com/help/en-us/disconnects.html>

Go to Products & Services > Order Status to submit your new request. The service(s) you request to be disconnected will have an estimated Bill Stop Date of 30 days from the received date of the request unless the requested date is greater than 30 days from the received date or your contract states otherwise.

Any subsequent requests for assistance or questions can be emailed directly to disconnects@lumen.com.

14. How do I use the Telecommunication Relay Service (TRS)?

To utilize the TRS system, simply dial 711. For additional information, consult the FCC website: <http://www.fcc.gov/cgb/dro/trs.html>

Level 3 Communications, LLC Tax ID: GST/HST#: 84539 3941 RT 0001 QST#: 1214182918

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Billing Account Number
Invoice Number
Invoice Date**5-PCFBRSGJ**
640203500
May 01, 2023**ATHENEX****CHARGE SUMMARY**

Recurring Charges	2,605.40
Non-Recurring Charges	0.00
Usage Charges	0.00
Taxes, Fees and Surcharges	310.67
Total Current Charges USD*	2,916.07

*Total Current Charges USD excludes finance charges

AGING

Current	5,832.14
0-30 Days	0.00
31-60 Days	0.00
61-90 Days	0.00
Over 90 Days	0.00
Amount Due	5,832.14

OUTSTANDING BALANCE

Invoice Date	Invoice Number	Invoice Amount	Credits/ Adjustments	Payments	Finance Charges	Total Amount Due USD
Apr 01, 2023	636184014	2,916.07	0.00	0.00	0.00	2,916.07
May 01, 2023	640203500	2,916.07	0.00	0.00	0.00	2,916.07
		5,832.14	0.00	0.00	0.00	5,832.14

TAXES, FEES AND SURCHARGES

	Federal / International	State	County	City	Other	Total
Taxes						
State and Local Taxes	0.00	37.51	44.55	0.00	0.00	82.06
Total Taxes	0.00	37.51	44.55	0.00	0.00	82.06
Fees and Surcharges						
State and Local Surcharges	0.00	23.45	0.00	0.00	0.00	23.45
Property Surcharge	0.00	144.59	0.00	0.00	0.00	144.59
Franchise Cost Recovery	0.00	17.95	0.65	41.97	0.00	60.57
Total Fees and Surcharges	0.00	185.99	0.65	41.97	0.00	228.61
Total Taxes, Fees and Surcharges	0.00	223.50	45.20	41.97	0.00	310.67

PRODUCT SUMMARY

Product	Amount	Taxes, Fees, Surcharges	Total
Product offered by North America, LLC - L3 Comm, a CenturyLink company			
IP and Data Services	2,605.40	310.67	2,916.07
Total Current Charges	2,605.40	310.67	2,916.07

LOCATION SUMMARY

Charge Type	Amount	Taxes, Fees, Surcharges	Total
11342 MAIN STREET, CLARENCE, NY			
IP and Data Services			
Recurring Charges	1,295.42	231.16	1,526.58
Total 11342 MAIN STREET, CLARENCE, NY	1,295.42	231.16	1,526.58
10 N MARTINGALE ROAD, SCHAUMBURG, IL			
IP and Data Services			
Recurring Charges	1,309.98	79.51	1,389.49
Total 10 N MARTINGALE ROAD, SCHAUMBURG, IL	1,309.98	79.51	1,389.49
Total Charges	2,605.40	310.67	2,916.07



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Billing Account Number 5-PCFBRSGJ
Invoice Number 640203500
Invoice Date May 01, 2023

ATHENEX
SERVICE LEVEL ACTIVITY

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
5-PCFBRSGJ 442488352						
337740104	Dedicated Internet Access (DIA) Access Fast E - Ethernet Switched Access (1-100) 50 Mbps On Net	Loc A: 10 N MARTINGALE ROAD, SCHAUMBURG, IL MRC May 01, 2023 - May 31, 2023	1	807.98	49.04	857.02
337740105	Dedicated Internet Access (DIA) IP Logical Flat Rate=50Mbps	Loc A: 10 N MARTINGALE ROAD, SCHAUMBURG, IL MRC May 01, 2023 - May 31, 2023	1	0.00	0.00	0.00
337740106	Dedicated Internet Access (DIA) IP Port Fast E - Ethernet Switched Access (1-100)	Loc A: 10 N MARTINGALE ROAD, SCHAUMBURG, IL MRC May 01, 2023 - May 31, 2023	1	502.00	30.47	532.47
Total 442488352				1,309.98	79.51	1,389.49
442915399						
339024262	Dedicated Internet Access (DIA) Access - Off Net	Loc A: 11342 MAIN STREET, CLARENCE, NY MRC May 01, 2023 - May 31, 2023	1	835.88	186.59	1,022.47
339024263	Dedicated Internet Access (DIA) IP Port GigE - Ethernet Switched Access (50-1,000)	Loc A: 11342 MAIN STREET, CLARENCE, NY MRC May 01, 2023 - May 31, 2023	1	0.00	0.00	0.00
339024264	Dedicated Internet Access (DIA) IP Logical Flat Rate=150Mbps	Loc A: 11342 MAIN STREET, CLARENCE, NY MRC May 01, 2023 - May 31, 2023	1	459.54	44.57	504.11
Total 442915399				1,295.42	231.16	1,526.58
Total 5-PCFBRSGJ				2,605.40	310.67	2,916.07



New York Level 3 Telecom of New York, LP Long Distance

Effective June 1, 2023, in accordance with New York Department of Public Service Law Section 92-g, Level 3 Telecom of New York, LP will detariff all non-basic retail telecommunications services. Terms, conditions and rates for telephone interexchange services previously found in the Level 3 Communications, LLC PSC No. 9 will be found in the Level 3 Communications, LLC d/b/a Lumen Technologies Group New York Customer Rate Schedule which will be available at https://www.centurylink.com/tariffs/ny_l3t-ny_ixc_rs.pdf.

This change does not affect any rates, terms or conditions for services provided to you by the Company, and there is no action required of you. We will notify you at least 30 days prior to any future changes to your services. Thank you for choosing a Level 3 Telecom service provider for your communication needs--we value you as our customer.

New York Level 3 Communications, LLC Long Distance

Effective June 1, 2023, in accordance with New York Department of Public Service Law Section 92-g, Level 3 Communications, LLC will detariff all non-basic retail telecommunications services. Terms, conditions and rates for telephone interexchange services previously found in the Level 3 Communications, LLC PSC No. 3 will be found in the Level 3 Communications, LLC d/b/a Lumen Technologies Group New York Rate Schedule which will be available at https://www.centurylink.com/tariffs/ny_l3c_ixc_rs.pdf.

This change does not affect any rates, terms or conditions for services provided to you by the Company, and there is no action required of you. We will notify you at least 30 days prior to any future changes to your services. Thank you for choosing a Level 3 Communications service provider for your communication needs--we value you as our customer.

New York Global Crossing Telecommunications, Inc. Long Distance

Effective June 1, 2023, in accordance with New York Department of Public Service Law Section 92-g, Global Crossing Telecommunications, Inc. will detariff all non-basic retail telecommunications services. Terms, conditions and rates for telephone interexchange services previously found in the Global Crossing Telecommunications, Inc. PSC No. 4 will be found in the Global Crossing Telecommunications, Inc. Rate Schedule which will be available at https://www.centurylink.com/tariffs/ny_gc-t_ixc_rs.pdf. This change does not affect any rates, terms or conditions for services provided to you by the Company, and there is no action required of you. We will notify you at least 30 days prior to any future changes to your services. Thank you for choosing Global Crossing Telecommunications, Inc., a Lumen service provider, for your communication needs--we value you as our customer.

New York WiTel Communications, LLC Long Distance

Effective June 1, 2023, in accordance with New York Department of Public Service Law Section 92-g, WiTel Communications, LLC will detariff all non-basic retail telecommunications services. Terms, conditions and rates for telephone interexchange services previously found in the WiTel Communications, LLC New York Intrastate Tariff No. 2 will be found in the WiTel Communications, LLC Rate Schedule which will be available at https://www.centurylink.com/tariffs/ny_wt_ixc_rs.pdf.

This change does not affect any rates, terms or conditions for services provided to you by the Company, and there is no action required of you. We will notify you at least 30 days prior to any future changes to your services. Thank you for choosing WiTel Communications, LLC, a Lumen service provider, for your communication needs--we value you as our customer.



Customer Notice/ Annual Rate Increase

Lumen is implementing a policy to increase MRC rates up to 7.47% annually for all out-of-term Services provided on a month-to-month basis. These price adjustments support our continued investments in network, product and service enhancements. If your Services are or will be out-of-term and provided on a month-to-month basis within the next 12 months, they are eligible for this re-rate. The increase will go into effect (i) on or after your July invoice if your Services are currently month-to-month or (ii) on the invoice after the first full billing cycle after your Services come out of term (collectively "Re-Rate Date").

Some Services may also be subject to an additional increase. If your Services are impacted by an additional increase, you will receive a separate communication regarding the additional rate increase for those Services.

No action is needed on your part to effectuate this rate change; it will occur automatically on or after the Re-Rate Date. Alternatively, the impacted Services may be eligible for renewal for a new Service Term and new monthly recurring charges. If your Service is not eligible for renewal, you may place an order for one of our new and enhanced services. To place a renewal order or discuss other service options that may be available to you, please contact your Account Representative at 1-877-453-8353 or Customer Service at CustomerCare@Lumen.com.

If you do not wish to continue the Services, you may follow the termination process outlined in your contract documentation for such Services. You will be liable for the increase in charges associated with the change to month-to-month rates to the extent that your Services continue on a month-to-month basis after the Re-Rate Date.

Please contact your Account Representative at 1-877-453-8353 or Customer Service at CustomerCare@Lumen.com with any questions about this change.



Important Notice Regarding the Planned Discontinuance of the ANI Account Code service, provided by Level 3 Communications, a Lumen Affiliate.

This notice is to advise you of an upcoming change to our traditional voice service "ANI – Account Codes." Effective June 01, 2023, the ANI-Account Code service, which allows a business customer to track long distance usage thru a validated or non-validated identification code (2-8 digits) to be dialed with any long distance domestic number, will be discontinued.

If you have any questions, please contact your Account Representative. If you do not know your Account Representative, please contact Customer Service at CustomerCare@CenturyLink.com with any questions about this change.

If you subscribe to other services from Lumen, those services will NOT be impacted by the discontinuance of the affected services listed above. Your other services will remain in place with no change to the applicable rates, terms, or conditions.

When the Service(s) are disconnected, we will automatically stop billing on the effective date listed on your Lumen invoice. Service(s) are not eligible for any billing credits for any invoices prior to the discontinuance date.

**Thank you,
Lumen**