Debtor 1 VINTAGE Wine Estate No. Debtor 2 Laetting Vineyards & Winery United States Bankruptcy Court for the: Case number 24-11594 (load Case # 24-11575)

RECEIVED SEP 0 6 2024

LEGAL SERVICES

Filed: USBC - District of Delaware
Meier's Wine Cellars Acquisition, LLC, Et al
(CLM)
24-11575 (MFW)

VWE

0000000031

Official Form 410

Proof of Claim

04/22

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies of any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. Do not send original documents; they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.

Ľ	art 16 Identify the Ci	laim				
1.	Who is the current creditor?	Name of the current creditor (the person or entity to be paid for this cla Other names the creditor used with the debtor Fin Hol				
2.	Has this claim been acquired from someone else?	No Yes. From whom?	-			***************************************
3.	Where should notices and payments to the creditor be sent?	Where should notices to the creditor be sent?	Where should payments to the creditor be sent? (if different)			sent? (if
	Bankruptcy Procedure (FRBP) 2002(g)	Evin Holden Name 4255 Nogales Ave. Number Street Atascadeno CA 93422 City State TIP Scale	Name Number	Street		
		City State ZIP Code Contact phone 605-720-5992 Contact email Queen belayame Is Gyaho	City Contact phone O, W Contact email	Stat	e	ZIP Code
		Uniform claim identifier for electronic payments in chapter 13 (if you us	e one): 	-		
4.	Does this claim amend one already filed?	Yes. Claim number on court claims registry (if known)		Filed on	MM / DD	/ YYYY
5.	Do you know if anyone else has filed a proof of claim for this claim?	X No ☐ Yes. Who made the earlier filing?				

6.	Do you have any number you use to identify the debtor?	No Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor:
7.	How much is the claim?	\$ Does this amount include interest or other charges? . \[\begin{align*} \text{\text{\$\su}} \text{ No} \\ \text{\text{\$\su}} \text{ Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).} \]
3.	What is the basis of the claim?	Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card. Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c). Limit disclosing information that is entitled to privacy, such as health care information.
33.	Is all or part of the claim secured?	No Yes. The claim is secured by a lien on property. Nature of property:
10.	Is this claim based on a lease?	☑ No ☐ Yes. Amount necessary to cure any default as of the date of the petition.
I 1.	Is this claim subject to a right of setoff?	Yes. Identify the property:

12. Is all or part of the claim entitled to priority under	₩ No				
11 U.S.C. § 507(a)?	Yes. Check	Amount entitled to priority			
A claim may be partly priority and partly	Domestic 11 U.S.C	c support obligations (including alimony and child support) under C. § 507(a)(1)(A) or (a)(1)(B).	\$		
nonpriority. For example, in some categories, the law limits the amount entitled to priority.	Up to \$3 personal	,350* of deposits toward purchase, lease, or rental of property or services for , family, or household use. 11 U.S.C. § 507(a)(7).	\$		
childe to phony.	bankrupt	salaries, or commissions (up to \$15,150*) earned within 180 days before the cy petition is filed or the debtor's business ends, whichever is earlier.	\$		
	☐ Taxes or	penalties owed to governmental units. 11 U.S.C. § 507(a)(8).	\$·		
	☐ Contribu	tions to an employee benefit plan. 11 U.S.C. § 507(a)(5).	\$		
·	Other. S	pecify subsection of 11 U.S.C. § 507(a)() that applies.	\$		
	* Amounts ar	re subject to adjustment on 4/01/25 and every 3 years after that for cases begun on or aft	ler the date of adjustment.		
Day 2 Cian Balan			•		
Part 3: Sign Below					
The person completing this proof of claim must	Check the approp	priate box:			
sign and date it.	Jam the cred	ditor.			
FRBP 9011(b).	l am the cred	ditor's attorney or authorized agent.			
If you file this claim electronically, FRBP	I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.				
5005(a)(2) authorizes courts	l am a guara	intor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.			
to establish local rules specifying what a signature					
is.	I understand that	an authorized signature on this <i>Proof of Claim</i> serves as an acknowledgment	that when calculating the		
A person who files a	amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.				
fraudulent claim could be fined up to \$500,000,	I have examined the information in this <i>Proof of Claim</i> and have a reasonable belief that the information is true				
imprisoned for up to 5	and correct.				
years, or both. 18 U.S.C. §§ 152, 157, and	I declare under p	enalty of perjury that the foregoing is true and correct.			
3571.		0 1 12021			
	Executed on date	MM / DD / YYYY	·		
		(Gn)			
	Signature				
	Print the name of	of the person who is completing and signing this claim:			
		Erin Eizabeth Holden			
	Name	First name Elizabeth Holden First name Middle name Last name			
	Title	Owner			
	Company	Queen Bee Cavamels			
		Identify the corporate servicer as the company if the authorized agent is a servicer.			
	Address	4255 Nagales Ave.			
		Number Street A 434	122		
		City State ZIP Code	<u></u>		
	Contact phone	805-720-5992 Email Quely	rbee caramelse		
		yar w	ou. Win		

Queen Bee Caramels Erin Holden 4255 Nogales Ave. Atascadero, CA 93422 805-720-5992 queenbeecaramels@yahoo.com

To whom it may concern,

I wanted to take a moment to introduce myself and summarize the situation between myself and Vintage Wine Estates.

I am a small business owner who works full time as an ER Nurse in San Luis Obispo.

I started my Cottage Industry Licensed Business, Queen Bee Caramels, in 2021. I produce caramels with minimal assistance from friends using honey from my own beehives in my home kitchen in Atascadero, California.

The local winery, Laetitia, owned by Vintage Wine Estates emailed me April 18, 2023 to inquire about adding a pillow pack of four caramels to their Spring Club Membership shipment for Spring 2024.

After many back and forth emails, they ordered 4,600 packs with a price of \$4/pack to be delivered in February 2024.

There are emails agreeing that payment would be received within 15 days of shipping and invoicing. And while their invoice does not reflect shipping costs, there is an email included showing they agreed to pay shipping costs.

After mailing two-thirds of the order to the offices in Santa Rosa and then hand delivering the remainder to a staff member in San Luis Obispo, I awaited payment from Vintage Wine Estates.

Besides not receiving payment, I received very little response in the last 6 months that would let me know of any plan to receive payment.

Preparing an order of this size cost me approximately \$6000, none of which has been compensated by Vintage Wine Estates.

As a small business owner, this has affected me financially and emotionally.

I am hoping to receive full compensation, especially as seeing that Laetitia winery is still open, operating and selling wine.

Thank you for your consideration,

Erin Holden

Queen Bee Caramels



PURCHASE ORDER

Page: 1

PO NUMBER MUST APPEAR ON ALL INVOICES, PACKING SLIP, BOL, SALES ORDER AND RELATED CORRESPONDENCE.

PURCHASE ORDER ACCEPTANCE REQUIRES SALES ORDER FROM SELLER

Purchase Order Purchase Order Date:

PO34658 12/4/2023

Bill To:

> **ALL INVOICES MUST BE SUBMITTED TO APINVOICES@VINTAGEWINEESTATES.COM**

QUEEN BEE CARAMELS - ERIN HOLDEN

4255 NOGALES AVE

ATASCADERO, CA 93422

Ship

VWE CONCOURSE DTC FF

LAETITIA WINE CLUB

BWCA 15119

205 CONCOURSE BLVD

Santa Rosa, CA 95403 95403

UNITED STATES

Vendor Order

Ship Via

Bestway

Receive By

Signature

See Lines Below

Terms **NET 30 DAYS** **Confirm To**

Buyer

DERRY GOLDING

Phone No. Vendor ID A/R 707-921-2665

V05475

Item No.	Vendor Item No.	Description	Unit	Qty	Unit Price	Total Price	Requested Receipt Date	Promised Receipt Date
MER08546		LAETITIA WINE CLUB GIFT- QUEEN BEE	EACH	3,300	4.00	13,200.00	2/12/2024	

Subtotal:

13,200.00

Invoice Discount:

0.00 0.00

Tax:

Date

Total:

13,200.00



PURCHASE ORDER

Page: 1

PO NUMBER MUST APPEAR ON ALL INVOICES, PACKING SLIP, BOL, SALES ORDER AND RELATED CORRESPONDENCE.

PURCHASE ORDER ACCEPTANCE REQUIRES SALES ORDER FROM SELLER

Purchase Order PO34657 **Purchase Order Date:** 12/4/2023

Bill To:

ALL INVOICES MUST BE SUBMITTED TO APINVOICES@VINTAGEWINEESTATES.COM

QUEEN BEE CARAMELS - ERIN HOLDEN

ATASCADERO, CA 93422

4255 NOGALES AVE

Vendor Order

Ship Via Bestway .

See Lines Below Receive By

NET 30 DAYS Terms

Ship

To: LAETITIA VINEYARD AND WINERY

WINE CLUB

453 Laetitia Vineyard Dr Arroyo Grande, CA 93420

Confirm To

Vendor ID

Buyer Phone No.

DERRY GOLDING A/R 707-921-2665

V05475

Requested **Promised** Item No. Vendor Item No. Description Unit **Unit Price Total Price Receipt Date Receipt Date** Qty MER08546 LAETITIA WINE CLUB GIFT- QUEEN BEE **EACH** 1,300 4.00 5,200.00 2/12/2024 CARAMELS

Subtotal:

5,200.00

Invoice Discount:

0.00 0.00

Tax:

Signature Date

Total:

5,200.00



Queen Bee Caramels 4255 Nogales Ave. Atascadero Ca 93422 805-720-5992

queenbeecaramels@yahoo.com

INVOICE

BILL TO

Laeticia

INVOICE #
CREATION DATE

DUE DATE

INV00011

02/13/2024

02/28/2024

DESCRIPTION	QTY	PRICE	AMOUNT	
Pillow Pack	1,300	\$4.00	\$5,200.00	
		TOTAL	\$5,200.00	



Queen Bee Caramels

4255 Nogales Ave. Atascadero Ca 93422 805-720-5992 queenbeecaramels@yahoo.com



BILL TO Laeticia

INVOICE #
CREATION DATE
DUE DATE

INV00012 02/13/2024

03/14/2024

DESCRIPTION	QTY	PRICE	TAUOMA
Pillow Pack	3,300	\$4.00	\$13,200.00
Shipping Fee	1	\$300.00	\$300.00
		TOTAL	\$13,500.00

From: queenbeecaramels < queenbeecaramels@yahoo.com >

Sent: Tuesday, April 18, 2023 6:35 PM

To: Hanna Elias < helias@vintagewineestates.com >

Subject: RE: Laetitia Winery

Thank you for reaching out!

I'll be more than happy to get you all a sample. The honey sea salt is my best seller but I can send other flavors if you think that would be beneficial.

I currently have two size options but can definitely provide something custom to get you at your price point.

Are you needing that many bags spread out over next year or truly all 4,600 at once?

I'm excited to hear more about the plans and to working with you.

Thank you, Erin Holden

Queen Bee Caramels

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: Hanna Elias < helias@vintagewineestates.com >

Date: 4/18/23 10:23 AM (GMT-08:00)
To: queenbeecaramels@yahoo.com

Subject: Laetitia Winery

Hi there,

I reached out to you via Instagram (I couldn't find a website or way to reach you). We are interested in an order to include in our Wine Club shipments for Laetitia Winery. Would you be able to send some samples my way?

We are looking for maybe a pack of a few pieces of caramel in the price range of \$4.00/pack and would need 4,600 packs total. We wouldn't need these until February of next year, but we are trying to budget ahead of time.

Thank you! Hanna

Hanna Elias

Buyer & Merchandise Manager

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Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: Hanna Elias < helias@vintagewineestates.com >

Date: 11/14/23 8:56 AM (GMT-08:00)

To: queenbeecaramels < queenbeecaramels@yahoo.com>

Subject: RE: Laetitia Winery

Hi Erin,

We got approved to include your caramels in our Wine Club's March allocation! Would you still be able to fulfill our order for 4,600 of the small packs of caramels with a new in hands date of February 16?

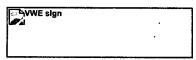
We would love to work with you if this is still in your wheelhouse.

Thank you!

Hanna

Hanna Elias

Buyer & Merchandise Manager



15000 Sonoma Highway, Glen Ellen, CA 95442 707.293.3929 helias@vintagewineestates.com

From: queenbeecaramels < queenbeecaramels@yahoo.com >

Sent: Wednesday, April 19, 2023 1:27 PM

To: Hanna Elias < helias@vintagewineestates.com >

Subject: RE: Laetitia Winery

I have an adorable pillow pack of 4 caramels that would be perfect. I'll attach a picture.

I also want to clarify all the packets will go out at once? The shelf life is 2 months so I wouldn't want any going out if held for a while.

Thank you,

Erin

Queen Bee Caramels

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message ------

From: Hanna Elias < helias@vintagewineestates.com >

Date: 4/19/23 8:48 AM (GMT-08:00)

To: queenbeecaramels < queenbeecaramels@yahoo.com >

Subject: RE: Laetitia Winery

Honey sea salt sounds perfect!

WE would need all of them at once. We have worked with a different company in the past that had a bag of 4 caramels in a little plastic sleeve.

Looking forward to the sample!

Thank you,

Hanna

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: Hanna Elias < helias@vintagewineestates.com >

Date: 11/14/23 2:52 PM (GMT-08:00)

To: queenbeecaramels < queenbeecaramels@yahoo.com >

Subject: RE: Laetitia Winery

One order would be best on our end to make sure we have the same expiration dates. We will have two shipping locations for the single order, some going to Arroyo Grande and some to Santa Rosa.

Do you think you can do the NET 15 terms for this order?

From: queenbeecaramels < queenbeecaramels@yahoo.com >

Sent: Tuesday, November 14, 2023 2:50 PM

To: Hanna Elias < helias@vintagewineestates.com >

Subject: RE: Laetitia Winery

Ok, thanks for letting me know.

Sending two orders wouldn't help me too much. If it would help you I can probably make that happen.

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: Hanna Elias < helias@vintagewineestates.com >

Date: 11/14/23 1:29 PM (GMT-08:00)

To: queenbeecaramels < queenbeecaramels@yahoo.com>

Subject: RE: Laetitia Winery

Unfortunately, our company just instated a new policy where we do no do deposits. I realize this effects the small businesses that I usually prefer to order from.

Do you think we can order in 2 batches to break up the cost a little bit? I would be happy to do something like that to help out the initial cost. I can also make sure you are net 15 to get paid a little faster.

Hanna

From: queenbeecaramels < queenbeecaramels@yahoo.com >

Sent: Tuesday, November 14, 2023 1:17 PM

To: Hanna Elias < helias@vintagewineestates.com >

Subject: RE: Laetitia Winery

We can make that happen, thank you so much!

I do need to know if there is a way to receive a 10-15% deposit up front to help cover the cost of supplies.

Take care, Erin Holden

Queen Bee Caramels

You don't often get email from queenbecearamels@yahoo.com. Learn why this is important

Here you are, let me know if this doesn't work as it's an invoice. If I have questions about delivery do I direct them to you or Hanna? Thank you,

Sent from my Verizon, Samsung Galaxy smartphone

------ Original message.-----From: Derry Golding < <u>DGolding@vintagewineestates.com</u>>
Date: 12/18/23 10:39 AM (GMT-08:00)
To: queenbeecaramels < <u>queenbeecaramels@yahoo.com</u>>
Subject: FW: Wine Club Gifts Laetitia

Hello - checking on OC or Sales Orders.

Thanks! Derry

Derry Golding Purchasing, Buyer

205 Concourse Blvd., Santa Rosa, CA 95403 707.921.2817 | dociding@vintaeawineestates.com

Thanksi Derry Golding Purchasing, Buyer 205 Concourse Blvd., Santa Rosa, CA 95403 707.921.2817 | dgolding@yintagewineestates.com

From: queenbeecaramels <<u>queenbeecaramels@yahoo.com</u>>
Sent: Tuesday, December 19, 2023 9:52 AM
To: Derry Golding <<u>DGolding@yintagewineestates.com</u>>
Subject: RE: FW: Wine Club Gifts Laetitia

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Hello -

Please keep the shipping arrangements the same.

Danny will be at Laetitia tomorrow, Friday 2/9 from 9:00am-1:00pm, and onsite Tuesday 2/12 from 9:00am-1:00pm.

If these times do not work, please let me know.

Thanks! Derry

Derry Golding

Purchasing, Buyer



205 Concourse Blvd., Santa Rosa, CA 95403

<u>707.921.2817</u> |

dgolding@vintagewineestates.com

From: queenbeecaramels

<queenbeecaramels@yahoo.com>

Sent: Thursday, February 8, 2024 3:49 PM

To: Derry Golding

<dgolding@vintagewineestates.com>

Subject: Order

You don't often get email from queenbeecaramels@yahoo.com. Learn why this is important

Hi Derry,

I talked to your coworker who took over for Hanna earlier this week and I'm just anxious to hear what the final plans are for next week's oder.

I look forward to hearing back from you,
Erin Holden
Queen Bee Caramels

11:00	* 🛼1 8	2%≘
<	^	~
Good Morning -		
Can I get an order confirmations for t Purchase Orders?	he attach	ned
Thanks! Derry		
Derry Golding Purchasing, Buyer		
205 Concourse Blvd., Santa Rosa, CA 707.921.2817 dgolding@vintagewineestates.com	<u>. 95403</u>	
From: Derry Golding Sent: Tuesday, December 5, 2023 1:1 To: queenbeecaramels@yahoo.com Cc: Hanna Ellas <helias@vintagewineestates.com> Subject: Wine Club Gifts Laetitia</helias@vintagewineestates.com>	<u>8 PM</u>	0.3 %
Attached are PO 34657 and PO 3465	8.	
Please process orders and email ord confirmations.	er	
Thanks! Derry		
Derry Golding Purchasing, Buyer	·	
205 Concourse Blvd., Santa Rosa, CA 707.921.2817 dgolding@vintagewineestates.com	x 95403	

10:59

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Hello -

Please keep the shipping arrangements the same.

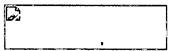
Danny will be at Laetitia tomorrow. Friday 2/9 from 9:00am-1:00pm, and onsite Tuesday 2/12 from 9:00am-1:00pm.

If these times do not work, please let me know.

Thanks! Derry

Derry Golding

Purchasing, Buyer



205 Concourse Blvd., Santa Rosa, CA 95403

707.921.2817 |

dgolding@vintagewineestates.com

From: queenbeecaramels

<queenbeecaramels@yahoo.com>

Sent: Thursday, February 8, 2024 3:49 PM

To: Derry Golding

<dgolding@vintagewineestates.com>

Subject: Order

You don't often get email from queenbeecaramels@yahoo.com. Learn why this is important

Hi Derry,

I talked to your coworker who took over for Hanna earlier this week and I'm just anxious to hear what the final plans are for next week's oder.
I look forward to hearing back from you,
Erin Holden

Queen Bee Caramels

11:00	**	के.⊪82% 🖬
<		^ ~
Good Morning –	•	77 W
Can I get an order confirmation Purchase Orders?	ations for the	attached
Thanks! Derry		
Derry Golding Purchasing, Buyer		
205 Concourse Blvd., Sant 707.921.2817 dgolding@vintagewineesta		<u>403</u>
From: Derry Golding Sent: Tuesday, December: To: queenbeecaramels@y: Cc: Hanna Elias <helias@vintagewineestat club="" gifts="" l<="" subject:="" td="" wine=""><td>es.com</td><td><u>M</u></td></helias@vintagewineestat>	es.com	<u>M</u>
Attached are PO 34657 an	d PO 34658.	
Please process orders and confirmations.	l email order	
Thanks! Derry		
Derry Golding Purchasing, Buyer		
205 Concourse Blvd.; Sant 707.921.2817		<u>403</u>
dgolding@vintagewineesta	ates.com	

10:59

₩ 🖘 🔊 83% 🖹

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Hello ~

Please keep the shipping arrangements the same.

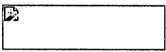
Danny will be at Laetitia <u>tomorrow</u>, Friday 2/9 from <u>9:00am-1:00pm</u>, and onsite Tuesday 2/12 from <u>9:00am-1:00pm</u>.

If these times do not work, please let me know.

Thanks!
Derry

Derry Golding

Purchasing, Buyer



205 Concourse Blvd., Santa Rosa, CA 95403

707.921.2817

dgolding@vintagewineestates.com

From: queenbeecaramels

<queenbeecaramels@yahoo.com>

Sent: Thursday, February 8, 2024 3:49 PM

To: Derry Golding

< dgolding@vintagewineestates.com>

Subject: Order

You don't often get email from queenbeecaramels@yahoo.com. Learn why this is important

Hi Derry,

I talked to your coworker who took over for Hanna earlier this week and I'm just anxious to hear what the final plans are for next week's oder.

I look forward to hearing back from you,

Erin Holden

Queen Bee Caramels

<<u>DGolding@vintagewineestates.com</u>>
Date: 2/12/24 10:47 AM (GMT-08:00)

To: queenbeecaramels

<<u>queenbeecaramels@yahoo.com</u>>

Subject: RE: FW: Wine Club Gifts Laetitia

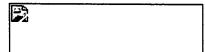
Shipping 3300 to VWE Santa Rosa.

Thanks!

Derry

Derry Golding

Purchasing, Buyer



205 Concourse Blvd., Santa Rosa, CA 95403 707.921.2817 | dgolding@vintagewineestates.com

From: queenbeecaramels

<<u>queenbeecaramels@yahoo.com</u>>

Sent: Sunday, February 11, 2024 11:17 AM

To: Derry Golding

<DGolding@vintagewineestates.com>
Subject: RE: FW: Wine Club Gifts Laetitia

You don't often get email from queenbeecaramels@yahoo.com. Learn why this is important

I want to double check I'm shipping out to the concourse Blvd in Santa Rosa address.
Thank you,

Erin

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

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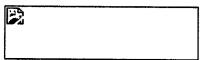
Snow images

Sorry - Vintage Wine Estates.

205 Concourse Blvd Santa Rosa, CA 95403

Derry Golding

Purchasing, Buyer



205 Concourse Blvd., Santa Rosa, CA 95403 707.921.2817

dgolding@vintagewineestates.com

From: queenbeecaramels

<queenbeecaramels@yahoo.com>

Sent: Monday, February 12, 2024 11:20 AM

To: Derry Golding

<DGolding@vintagewineestates.com>
Subject: RE: FW: Wine Club Gifts Laetitia

You don't often get email from

queenbeecaramels@yahoo.com. Learn why this is important

I'm sorry, what's VWE?

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: Derry Golding

Q laetitia



Cancel

2/14/24 10:29 AM

Hey Erin, this is Danny from Laetitia winery! I just received your email and I am so sorry for the confusion. I tried to relay to corporate that I would be available last Friday, February 9, and Tuesday, February 13 but it sounds like wires got crossed. Unfortunately I am out of town at a funeral this coming Friday. I will be on site at the winery today until early afternoon, and tomorrow for the majority of the day. Otherwise we can find time to meet up next week. Please let me know what would work best for you. Thank you!

2/14/24 11:55 AM

Thank you for getting back to me, I might be able to get the order delivered tomorrow, I do live in North county, is there any option to meet up in slo? If not tomorrow what days are you around next week?

Completely understand, how many boxes do you have and how much to they weigh approximately? Just

trying to get an idea of transport if i can meet you half way

The order isn't finalized quite yet but there will be probably six medium size boxes, weight ranging from 15 to 30 lb

Okay that's not a problem at all. I dont need them for a couple of weeks so I can always meet you in slo sometime next week? I should be around Monday/Tuesday and Friday of next weeK in SLO.

2/14/24 12:04 PM

That sounds great, let's do Tuesday unless I can make tomorrow happen, would it be easy to find you at the winery if I do come by?

2/14/24 12:13 PM

Yes I will be at the winery. I can always send you the address but once you get here you can call or text me and I can help guide you. I'll be at the tasting room and there are signs that should lead you right to it.

Sounds great, thank you

2/20/24 7:27 AM

Good morning, what's your schedule like today?

2/20/24 8:40 AM

I will be at the winery until 1pm today.

And after? I thought there was a chance we could meet in SLO

Yes, I can meet in SLO any time today. Is there a time that works okay for you?

330? I work at french hospital but can come to you as well

2/20/24 10:01 AM

Do you think that could work for you?

So sorry, my phone died. Yes that works.

I live right around the corner so if you want to meet at 3591 Sacramento Drive around that time, then I can just load them up in my garage and that would be perfect.

2/20/24 10:17 AM

Perfect plan, see you then!

2/20/24 1:42 PM

I'm having phone problems so I looked up directions to your place on Google Maps, I just want to check if it's straightforward to get there in case my phone isn't working, Maps says I have to take two rights onto a restricted Road so I'm not sure what that means

Okay

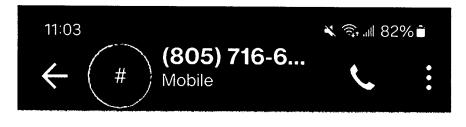


Sounds good



1/1 result





Q laetitia



Cancel

4/10/24 5:38 PM

Hello, I am so sorry we missed your call. How can I help you?

Is this someone with laetitia winery?

Hello, yes this is. My name is Danny, how can I help you today?

This is Erin with Queen Bee
Caramels (a) thought I would
keep reaching out to every phone
number I could

Didn't know it would be you

4/10/24 5:56 PM

Haha, oops. Sorry! For Laetitia communications... it's mostly just me considering the recent lay-offs. Anything Vintage Wine Estates would be up north and received by someone else. I am not having any luck in contacting the numbers passed on to you either. But I did speak with our landscaper and he told me recently payment faltered

for a couple of months but then he received payment. So I'm truly hoping to receive good news soon. I am so sorry this process has been so difficult. I will poke them again.

4/10/24 6:03 PM

Well thank you always, they did send am email yesterday basically saying we are restructuring and don't know when we'll pay you, hope you understand...I wrote back, I don't and this is totally unacceptable...what a nightmare

4/10/24 7:02 PM

Our restructure should not be your problem or impose on your livelihood like this. I am so sorry and just completely mortified by this whole experience. I messaged them tonight and was told they would get back to me tomorrow morning. I will keep trying. Thank you Erin!

4/26/24 9:58 AM

Good morning, thought I would check in and see if you've had any word about the payment for my invoice, Is there some type of owner from Laetitia winery that I should be reaching out to?

5/15/24 12:20 PM

Hi Danny, wanted to check in and see if you thought I should be reaching out to anyone else outside of Vintage Wine Estates

5/16/24 11:05 AM

Hello Erin, apologies, I was out for the past two weeks but just returned and have been told by my upper management that they have a meeting early next week regarding invoices and all of them will be pushing to prioritize your payment with our executives. They are trying to get this done asap. I will let you know what I hear from that meeting, and as always, if I get sidetracked and don't get back to you feel free to reach out for an update.

5/16/24 12:22 PM

Thank you so much, I did leave them voice messages and emails regarding being flexible with payments

5/24/24 4:19 PM

Hey Danny, any word come down the line after this weeks meeting?

5/30/24 2:13 PM

Hello Erin, I am so sorry, my boss that was involved in these meetings is no longer with the company.

am trying to contact someone else at our corporate offices to find out what the timeline is that we can expect.

5/30/24 2:51 PM



3/3 result



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